



Historic Rock Ford
LANCASTER, PA

How-To Become a Historic Rock Ford House Guide

Historic Rock Ford welcomes volunteers to guide visitors through the General Edward Hand Mansion. We invite you to consider meeting these expectations.

House Guides are expected to have:

- The ability to communicate information and engage effectively with visitors
- A good understanding of the information about the history and context in which the Hand family lived
- A passion for learning about history
- The ability to improvise and adapt
- The ability to be on-foot for an hour including climbing stairs
- A Pennsylvania State Background Check and a Child Abuse History Clearance
- Time to attend 1 training session and at least 2 practice sessions, and volunteer for at least 2 tours per month.

Training to become a house guide

Prospective tour guides are expected to study and learn information that they will share with visitors. To help apprentice-guides learn easily, Rock Ford will provide many opportunities to practice. This could include shadowing experienced guides on their tours, walking through the house independently and rehearsing, and if requested, may work with a partner to share the tour.

As part of their training before going solo, apprentice-guides will present their tour to the Volunteer Coordinator. Following the tour, the VC will confer with each apprentice-guide to discuss their preparedness and share other tour procedures.

For 2021, the tour season follows this schedule:

Tuesday through Sunday, Tours at 10:00 am, 12:00 pm, 2:00 pm

Please complete the **Volunteer Application Form** link to tell us more about you and your interest in in volunteering.